

BirdSongs Care & Service Provider

11 Buckleigh Place, Umgeni Park,
DURBAN NORTH 4051.
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1st June, 2022

Residents at Birdsongs buy into a 'lifestyle' whereby you become part of the Birdsongs family and we take care of all your needs. All units are owned Sectional Title.

The following payments are charged monthly:

1. Body Corporate Levy which includes:
Lights & Water; Building Insurance; Managing Agent Fee; Annual Audit Fee; Garden Services;
Blue Security with paramedic assistance and Night security Guard.
2. Rates are payable on all units.
3. Service Provider Levy is charged monthly in advance, R 9 245.00 pp.pm for Kingfisher and
Nightingale residents and R 18 920.00 for assisted living and frail care (Aviary Wing).

Annual Levy increase is generally May/June.

For all Kingfisher & Nightingale residents the Services provided in the levy are:

HOUSEKEEPING

Three (3) days a week – with emptying of bins and making of beds for the other four days. A day and time are allocated to you. These are approximate times as emergencies do happen. Housekeepers will take down and put up net curtains that can be washed in the laundry and defrost fridges in your allocated time. Housekeeping includes cleaning down bathrooms, making of bed, washing cups and utensils from supper, sweeping, mopping, and dusting as well as washing of inside windows. The outside windows of your unit are washed by an outside company arranged by the Body Corporate every three months.

LAUNDRY

A day, once a week, is allocated to you. All washing for Kingfisher and Nightingale is done separately.. We have a strict system of collection and delivery of laundry and no claims can be made if not adhered to. Whilst we are happy to wash net curtains, it is at owners risk. Main curtains have to be sent to a launderette.

MEALS

Levy includes a two (2) course lunch at 1 o'clock in the dining room (unless unwell then we will deliver to your unit) and a light supper served on a tray to your unit. We are proud of our kitchen and offer 'home' cooked cuisine. Good wholesome food to fill the tummies!

We also offer Breakfasts at R600.00 p.m. which includes tea and eats at 10am/3pm. Breakfast consists of porridge or cereal, egg on toast, toast and jam with tea/coffee.

SECURITY

Birdsongs has 24 hour security at the gate as well as Blue Security with paramedic response, beams around the parameter and an 'in house' buzzer for medical emergencies.

SISTER/STAFF NURSE IN CHARGE

You will be visited by a Sister/Staff Nurse twice daily and will assist with medical problems. They will also administer all medications. If the resident insists on self-medicating an indemnity form must be signed with a declaration as to what medication you are taking in case of an emergency.

ENTERTAINMENT

We have a monthly Diary that will advise what's on. There are weekly games of Rummikub, Scrabble, Bingo and Knitter Natters. On a monthly basis a quiz game by an outside caller, the Monthly Morning Cuppa to get to know new people and a chat over a glass of wine at 'Wine Down'.

MANAGEMENT

Office Hours are Mon – Fri 8am – 4.30p.m.

CARE GIVING

Although Kingfisher and Nightingale are viewed as independent, nursing care is available in units at an extra charge.

AVIARY WING

Levy includes three meals a day, tea and eats twice daily, tea on request at night and when visitors come. All laundry and 24 hour nursing care. A Sister/ Staff Nurse plus an Aviary Manager plus five carers on duty 7am -6pm daily and a Manager and two carers at night.

All doctor's and physiotherapists visits, personal toiletries and adult nappies are an extra charge.

I and my team remain dedicated to do our very best for the residents of Birdsongs.
Yours Sincerely,

Beth Fraser
Birdsongs Care & Service to the Aged cc CK 2008/139584/23 Sole Member : E J FRASER