

High Tech systems and legal support with a dedicated team to protect our landlords.

5 STAR SERVICE

Our core focus is residential rentals and we consider ourselves to be the best in the industry.

PROPERTY RENTALS

&

PROPERTY MANAGEMENT SOLUTIONS

WE OFFER

BILLING & PAYMENT



Tenants are billed monthly for rent and utilities. We have the option to pay 3rd parties on behalf of the landlord and provide monthly statements. Moneys are paid as soon as it reflects in our account.

MAINTENANCE & REPAIRS



We have a dedicated maintenance division that logs and actions all maintenance queries. An email gets sent to all parties involved with updates on progress. We work with qualified and reliable contractors and process jobs upon approval from our landlords.

INSPECTIONS



Our inspection software creates professional reports with detailed pictures that are user friendly. The reports are easily signed by tenants and are legally compliant.

EVICTION COVER



Excellent eviction cover available at a discounted rate with Xpello eviction management service. Professional legal teams will deal with non-paying tenants.

DEPOSIT MANAGEMENT



Damage deposit moneys are held in an interest bearing trust account, in accordance with the Rental Housing Act.

LEGAL REQUIREMENTS



We have the best residential rental attorney in South Africa on retainer. All our contracts are approved and updated with current legal requirements.

RENTAL OPTIONS FOR LANDLORDS



MONTHLY MANAGEMENT

- Agent serves as direct contact person with tenants, owner only deals with the agent.
- Monthly billing for rent.
- Municipality bills managed by us and charged to tenant.
- Maintenance problems handled by a dedicated team.
- Body Corporate complaints and/or any other complaints.
- Soft collections – letter of demand / TPN credit reporting.
- Rates / taxes and levies can be paid on landlord's behalf.
- Full legal support.
- Deposit management on behalf of landlord.

PROCUREMENT FOR FINDING A TENANT

- Marketing the property on all media channels.
- Taking potential tenants through the property.
- Credit VET potential tenant incl. employment & landlord checks.
- Landlord approves the tenant.
- Lease agreement and invoice sent for signature and payment.
- Ingoing inspection report and key handover